



Become an authorised dealer for Hayes & Finch and benefit from -

- Potential **increase in sales**.
- Selection of **exclusive products** not previously marketed in Europe.
- **Bespoke service** - provide your customer with exactly what they need.
- A **personal account manager** who can assist in your enquiries.
- **FREE marketing material** to promote sales.

Q. What is the cost of becoming an authorised dealer?

A. There is no charge to become a dealer.

Q. How do I become an authorised dealer?

A. Simply include our products on your website, request copies of our marketing material and carry a sample range of stock if you choose. Its that easy!

Q. Who pays for the stock in our showroom?

A. Stock orders are supplied to the dealer at trade prices.

Q. Who pays for the catalogues?

A. The catalogues are provided FREE OF CHARGE, all you pay for is the shipping costs.

Q. What percentage of sales do I have to sell in a year?

A. Hayes & Finch do not put a clause on volume of sales.

Q. I want to advertise your products in an exhibition, will Hayes & Finch supply the goods on sale or return?

A. Yes, Hayes & Finch will support dealers with consignment stock for exhibitions.

Q. Having placed an order, what is the delivery time?

A. Usually within 2 weeks for stock items, you will be notified if lead time is longer.

Q. What is the policy for returning goods?

A. Hayes & Finch recommend all goods are returned to your own locations, damaged or faulty goods will be fully refunded.

Q. What are the payment terms?

A. Initially, payment in advance then 30 days.

Q. What payment types do Hayes & Finch accept?

A. Credit or debit card, cheque or bank transfer.

Q. How much are shipping costs?

A. This will be dependent on the weight of the consignment.

Q. What prices do we resell Hayes & Finch goods for?

A. Hayes & Finch offer a RRP on all products, but the final price is the dealer's discretion.

Q. How do I receive further information or place an order with Hayes & Finch?

A. Contact your personal account manager David Meehan.
Email davidmeehan@hfltd.com Telephone +441515236303.